

## Local Phone Application

Please fill in the following information and select any additional services.  
If you have any questions please ask a representative.

### Customer Information

New # Assigned: \_\_\_\_\_  
For Office Use Only

Name(s): \_\_\_\_\_ *(Please provide copy of Photo ID)*

Service Location: \_\_\_\_\_ Driv. Lic. #: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ SS#: \_\_\_\_\_

Phone : \_\_\_\_\_ Mobile: \_\_\_\_\_ Daytime: \_\_\_\_\_

Email Address: \_\_\_\_\_

Date Ready for Service: \_\_\_\_\_ Prior Resident (if known): \_\_\_\_\_

Would you like the Phone Number  **Listed** or  **Non-Published** (\$0.63/mo additional)

Directory Name: \_\_\_\_\_ Same as Customer Name:

Call ID Display Name *(15 characters - includes spaces)*: \_\_\_\_\_

Do you Own or Rent? \_\_\_\_\_ If Renting, Landlord name: \_\_\_\_\_

Telephone Equipment:  **Customer Provided** or  **Leased Equipment from MIDTEL**

Service Classification:  **Residential** or  **Business**

*(Please note: A residential telephone service will be reclassified to business service if used for business purposes, or if the telephone number is advertised in connection with the sale of products or services.)*

Is your service:  **Aerial**  **Direct Buried**  **Buried with Conduit**  **Unknown**

*(If your service requires new buried work, an assessment will be made prior to installation.)*

### Additional Inside Wire Installation

I would like MIDTEL to install my Telephone Inside Wire. The following charges will apply at the time of the package installation: **\$25.00** per additional phone.  
Number of jacks required? \_\_\_\_\_

I do not need to have any Inside Wire installed or I will arrange for the installation of telephone Inside Wire, either myself or from an outside vendor. For your convenience, we do offer. Telephone Inside Wire for sale in 50-foot increments.

### Maintenance

MIDTEL offers Inside Wire Maintenance for **\$2.00** per month per telephone line. This service covers all telephone inside wire and telephone jacks. It is optional and can be added or discontinued at anytime. Please ask for any questions or details.

Yes, I would like the MIDTEL Inside Wire Maintenance Plan

No, I will maintain the Inside Wire myself

## Call Restrictions

I hereby request that the following call restriction(s) be placed on my telephone number:

### Non-Chargeable Restrictions

- Robo Call Filter
  - 900 Area Code Calls
  - Third Party Calls
  - Collect Calls
  - All Call Restrict
  - Per Call Restrict (default)
- (Note:** Calls to 911, toll free numbers, & 900 numbers will transmit the calling number and are **NOT** capable of being blocked.)

### Chargeable Restrictions

- All Long Distance Calls\*
- International (country code only calls)
- Include Caribbean
- Include Canada
- Other (specify) \_\_\_\_\_

\*Casual Call (10-10 calls) will only be blocked by requesting an **All Long Distance Calls** Restriction.

**Non-Recurring Charge (Waived on New Installation) ..... \$25.00**

**Monthly Recurring Charge ..... \$3.00**

## Optional Add-Ons

One Time Installation Charge (Waived on New Installation) .....\$25.00

- |                         |  |
|-------------------------|--|
| <b>Calling Features</b> | <input type="radio"/> <b>CC3 (Call ID/Waiting/Forward)</b> \$5.00/mo |
|                         | <input type="radio"/> <b>Call ID</b> .....\$4.00/mo                  |
|                         | <input type="radio"/> <b>Call Waiting</b> .....\$3.00/mo             |
|                         | <input type="radio"/> <b>Call Forwarding</b> .....\$2.00/mo          |
|                         | <input type="radio"/> <b>Three Way Calling</b> .....\$2.00/mo        |
|                         | <input type="radio"/> <b>Distinctive Ring</b> .....\$4.00/mo         |
|                         | <input type="radio"/> <b>Other</b> _____                             |

- |                  |  |
|------------------|--|
| <b>Voicemail</b> | <input type="radio"/> <b>Small (10) 30-Second Messages</b> .....\$3.95/mo  |
|                  | <input type="radio"/> <b>Medium (20) One-Minute Messages</b> ....\$4.95/mo |
|                  | <input type="radio"/> <b>Large (25) Two-Minute Messages</b> .....\$5.95/mo |
|                  | <input type="radio"/> <b>X-Large (30) Three-Minute Messages</b> \$7.95/mo  |
|                  | <input type="radio"/> <b>Voicemail to Email Feature (No Charge)</b>        |
| Email: _____     |  |

## Payment Options

### On-line Pay

MIDTEL offers an Online way to pay your monthly bill(s).

**MIDTEL On-line Pay** allows you to pay your monthly bills from your credit card (MC, Visa, Discover or AMEX), checking, or savings account.

Processing can take two (2) to three (3) business days for the payment to post. Please keep this in mind when setting your payment frequency.

**A MIDTEL CSR can assist you!**

### E-Z Pay Options

MIDTEL offers a way of making it easy to pay your monthly bill(s).

**MIDTEL E-Z Pay Program** allows you to pay your monthly bills from your credit card (MC, Visa, Discover or AMEX), checking, or savings account.

Your payments will be automatically deducted on the 10th of the month, or the next business day thereafter if the 10th falls on a weekend or holiday.

**\* Separate form required, please ask.**

### Monthly Bill

Still prefer to pay your monthly bills manually?

MIDTEL will mail your bill to the address you provide.

Payments are due by the 23rd of each month by either mailing a check, paying online, paying over the phone with a credit card, or coming to our office at 103 Cliff Street, Middleburgh, NY 12122. We are open 8:00am to 5:00pm Monday to Friday, except Wednesday, which our hours are 8:30am to 5:00pm.

## Pre-Payment Information

Pre-payment options are available, and may be **REQUIRED**. The pre-payment can cover installation, monthly fees, and add-on services. **NOTE:** This is for ONE TIME payment only, this information will not be used for any on-going monthly charges.

### I would like to Pre-Pay

- Credit or Debit Card**
- Cash**       **Check**

- Visa**     **MasterCard**     **American Express**     **Discover**

Card #: \_\_\_\_\_

Expiration (mm/yyyy): \_\_\_\_\_ / \_\_\_\_\_    Sec. Code: \_\_\_\_\_

Pre-Paid Amount \$ \_\_\_\_\_

## **Notices**

### **Attention:**

All bills are rendered the first of each month and are due upon receipt. Payment within ten days is requested. Payments are due by the 23rd of each month; after that date, unpaid accounts are considered delinquent. Please bring or send the payment page from your bill when payment is made. All bills stand correct and will not be adjusted after the tenth of the month of the bill. Applicants are subject to approval and will be notified if a deposit is required.

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### **All New Subscribers:**

Per CC Docket 91-115, we are required to notify you of the following FCC regulations. Whenever you accept a third party number or collect call, we are required to release your billing name and address (BNA) information to the Interexchange Carrier (IXC) that handles the call. This information is necessary to enable the IXC to bill you for the call, should it not be billed on your MIDTEL bill. According to the FCC regulations, IXCs can use your BNA information for several reasons other than billing, which include verification for pre-subscription and new address purposes, fraud prevention, and similar non-marketing purposes.

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### **NON-PUBLISHED Customers ONLY:**

As a non-published customer, your number does not appear in our telephone directory, in directory assistance, etc., nor do we release it if we receive a request. Regarding the above FCC regulations, you have a choice as to whether you want to have your BNA released in the above described circumstances. **However, should you choose not to allow BNA release, you may not be able to make third party number calls or receive collect calls on your telephone number.** Initial below if you wish to restrict BNA release. Otherwise, we are required by the FCC to release your BNA information to requesting IXC's.

AS A NON-PUBLISHED CUSTOMER, I hereby request that, under no circumstances, is my Billing Name and Address (BNA) to be released. I understand that I may not be able to make third party number calls, and may not be able to receive collect calls on my telephone number.

**Do Not** allow my BNA to be released \_\_\_\_\_ (initial)

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### **NOTICE: For the Protection of YOUR Privacy**

#### **YOU MUST PROVIDE US WITH THE CURRENT BILL STATEMENT**

If you do not have your bill statement with you we **CANNOT** share any customer information **NOT EVEN THE AMOUNT OF THE BILL** WITHOUT YOUR IDENTITY BEING AUTHENTICATED.

You then will be asked to provide us with a valid Government issued photo ID that matches the name on the account. If you do not have this and have misplaced your bill statement we will be happy to mail you another copy to the billing address we have or call you at the number of record. We will be glad to accept any payment towards your account in any amount you choose but we **CANNOT** share any account information without proper ID or the bill statement.

*We apologize for any inconvenience this may cause. Federal CPNI Laws dictates these safeguards to protect your privacy and the information contained on your monthly bill.*

**Special Instructions:**



<b>From</b>	<b>Local Calling Areas</b>	<b>Numbers beginning with</b>
Bramanville	Bramanville	296, 500, 826
	Central Bridge	231, 868
	Cobleskill	234, 254, 255, 517, 657,823
	Middleburgh/Schoharie	295, 827, 702; (838) 230
	Summit	287, 544
Middleburgh/Schoharie	Bramanville	296, 500, 826
	Middleburgh/Schoharie	295, 827, 702; (838) 230
	Summit	287, 544
Summit	Bramanville	296, 500, 826
	Middleburgh/Schoharie	295, 827, 702; (838) 230
	Summit	287, 544

This information was accurate at the time this application was printed and is subject to change at any time. For the most up to date list of Local Exchanges, please see our website, [www.midtel.com](http://www.midtel.com).

*By signing this form I agree to all policies set forth by MIDTEL. I give permission to install telephone service and charge me any applicable installation fees. I understand that the installation fee is refundable only if I am unable to receive a FTTH signal. Any prepayments for installation are not refundable if I choose to cancel the service or installation after work has been completed. I understand there may be a one-time charge if my inside wire, Ethernet wire, or coaxial wire is moved to a new location for installation. Please see the MIDTEL Acceptable Use Policy and Terms and Conditions on our website, [www.MIDTEL.com](http://www.MIDTEL.com).*

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_