

# **High Speed Internet**

Please fill in the following information and select any additional services. If you have any questions please ask a representative.

	<b>Customer Information</b>		
Name(s):	COPY OF PHOTO ID REQUIRED		
Service Location:		Driv. Lic. #:	
Mailing Address:		SS#:	
Phone :	Mobile:		
Email Address:		-	
m.S	Speed Package Selectio	ns	
mSpeed Lite	mSpeed	mSpeed Plus	
□ \$70.00/month Or □ 50.95/month If you have MIDTEL Phone  • Up-To 1.0/0.5Mbps • 1 E-mail Address	\$87.00/month Or \$67.95/month If you have MIDTEL Phone  Up-To 4.0/1.0Mbps 5 E-mail Address  From 10Mbps to 1Gbps available,	□ \$102.00/month Or □ \$83.95/month If you have MIDTEL Phone  • Up-To 7.0/1.5Mbps • 5 E-mail Address	
	Please ask for details and rates.		
Which phone number would you li How many computers of each wou Do you require a Wireless Router? Wi-Fi Network Name:	ld you like hooked up? Desktop  No: or Yes:  Password  I characters are limited to: at symbol @	d on?	
	<u>Maintenance</u>		
Inside Wire Maintenance  O Internet Inside Wire Maintena	(Optional)	\$ 2.00/mo	



## **Network Equipment & Services**

## Equipment

 Indoor Business Managed Wi-Fi
 \$15.00/AP/mo

 Outdoor Business Managed Wi-Fi
 \$30.00/AP/mo

 5-Port Ethernet Switch
 \$45.00/ea

 8-Port Ethernet Switch
 \$65.00/ea

 CAT-5e Wire
 \$0.50/ft

Custom Solutions are available for your home or office. Please ask for details!

#### Services

Installation Charge	.\$50.00
Installation of Add'l Connections	.\$50.00/ea
Wireless Router Configuration	. \$25.00
Wireless Monthly Charge	.\$3.95/mo
Additional Mail-Boxes	.\$2.00/mo
(\$2.00 Set-up Fee per Mail-Box)	
Static IP Address	.\$7.00/mo
Website Hosting	.\$19.95/mo
Secured Server	.\$5.00/mo
(\$30.00 Set-up Fee)	
Custom Network Configuration	.\$75.00/hr
House Visits (1/2hr increments)	.\$75.00/hr

### **Payment Options**

#### Online Pay

MIDTEL offers an Online way to pay your monthly bill(s).

**MIDTEL Online Pay** allows you to pay your monthly bills from your credit card (MC, Visa, Discover or AMEX.

Processing can take two (2) to three (3) business days for the payment to post. Please keep this in mind when setting your payment frequency.

A MIDTEL CSR can assist you!

#### E-Z Pay Options

MIDTEL offers a way of making it easy to pay your monthly bill(s).

**MIDTEL E-Z Pay Program** allows you to pay your monthly bills from your credit card (MC, Visa, Discover or AMEX), checking, or savings account.

Your payments will be automatically deducted on the 10th of the month, or the next business day thereafter if the 10th falls on a weekend or holiday.

\* Separate form required, please ask.

### Monthly Bill

Still prefer to pay your monthly bills manually?

MIDTEL will mail your bill to the address you provide.

Payments are due by the 23rd of each month by either mailing a check, paying online, paying over the phone or coming to our office. We also have an "afterhours" Drop Box located outside.

Mon-Fri: 8:00am-Noon, 1:00pm-5:00pm Wed: 8:30am-Noon, 1:00pm-5:00pm

#### **Pre Payment Information**

Pre-payment options are available, and are **REQUIRED.** 

We do recommend at least pre-paying for one month of service, to reduce amount of first bill. The pre-payment can cover installation, monthly fees, and add-on services if you choose.

**NOTE:** This is for ONE TIME payment only, this information will not be used for any on-going monthly charges.

I would like to Pre-Pay Credit or Debit Card Cash Check	O Visa Card #: Expiration		OAmerican Express Sec. Co	O Discover
Pre-Paid Amounts MTCO: \$	MTLD: \$	CATV:	\$ NET: \$_	

By signing this form I agree to all policies set forth by MIDTEL.

(Please read and understand the Waiver and Terms of Agreement before signing.)

I give MIDTEL permission to install High Speed Internet via DSL on the phone line chosen in this form, and charge any applicable set-up fees. I understand that the set-up fee is refundable only if I am unable to receive a DSL signal. Any deposits for service and set-up are not refundable if I choose to cancel the installation after work has been completed to condition the telephone line for DSL service. I understand there may be a one-time charge if my inside wire is moved to a new location for DSL installation. Bandwidth Caps apply to MIDTEL high Speed Internet service, please see the MIDTEL Acceptable Use Policy for Details. Certain other restrictions may apply. A copy of all terms, conditions and acceptable use polices can be found at www.MIDTEL.com.

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Special Instructions:				
Signature:	Date:			