

## **High Speed Internet**

Please fill in the following information and select any additional services.

If you have any questions please ask a representative.

### **Customer Information**

Name(s): \_\_\_\_\_ (Please provide copy of Photo ID)

Service Location: \_\_\_\_\_ Driv. Lic. #: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ SS#: \_\_\_\_\_

Phone : \_\_\_\_\_ Mobile: \_\_\_\_\_ Daytime: \_\_\_\_\_

Email Address: \_\_\_\_\_

### **mSpeed Package Selections**

<b><i>mSpeed Lite</i></b>	<b><i>mSpeed</i></b>	<b><i>mSpeed Plus</i></b>
<input type="checkbox"/> <b>\$70.00/month</b> Or <input type="checkbox"/> <b>50.95/month</b> <i>If you have MIDTEL Phone</i>	<input type="checkbox"/> <b>\$87.00/month</b> Or <input type="checkbox"/> <b>\$67.95/month</b> <i>If you have MIDTEL Phone</i>	<input type="checkbox"/> <b>\$102.00/month</b> Or <input type="checkbox"/> <b>\$83.95/month</b> <i>If you have MIDTEL Phone</i>
♦ Up-To 1.0/0.5Mbps ♦ 1 E-mail Address	♦ Up-To 4.0/ 1.0Mbps ♦ 5 E-mail Address	♦ Up-To 7.0/ 1.5Mbps ♦ 5 E-mail Address

***Faster Internet Speeds from 10Mbps to 1Gbps available, depending on location.  
Please ask for details and rates.***

### **Additional Information**

Which phone number would you like High Speed Internet installed on? \_\_\_\_\_ - \_\_\_\_\_

How many computers of each would you like hooked up? Desktop: \_\_\_\_\_ and/or Laptop: \_\_\_\_\_

Do you require a Wireless Router? No: \_\_\_\_\_ **or** Yes: \_\_\_\_\_ (\$3.95 monthly charge)

Wi-Fi Network Name: \_\_\_\_\_ Password: \_\_\_\_\_

*(Please use as least 8 characters. Special characters are limited to: at symbol @, exclamation !, and underscore \_)*

Do you need a Static IP Address? No: \_\_\_\_\_ **or** Yes: \_\_\_\_\_ (\$7.00 monthly charge per Static IP)

**Note:** Windows 95 through XP are no longer supported or installed by MIDTEL. Mac requires OS 8 or newer.

### **MIDTEL Email Addresses - If Desired**

Please choose the Usernames and Passwords that you would like for Email - if desired.

Username: \_\_\_\_\_ Password: \_\_\_\_\_

Username: \_\_\_\_\_ Password: \_\_\_\_\_

Username: \_\_\_\_\_ Password: \_\_\_\_\_

**Note:** Please use at least **10** characters for Usernames & Passwords. Usernames and Passwords cannot contain the same name or phrase. The **“.”** cannot be used in the first two positions or last position of Usernames. Passwords must contain each of the following 1 Upper & Lower case letter, 1 number & 1 symbol (ex. !@#\$ % & \*).

**Be aware that Passwords are Case Sensitive.**

## Network Equipment & Services

### Equipment

<b>Indoor Business Managed Wi-Fi</b> .....	\$15.00/AP/mo
<b>Outdoor Business Managed Wi-Fi</b> .....	\$30.00/AP/mo
<b>5-Port Ethernet Switch</b> .....	\$45.00/ea
<b>8-Port Ethernet Switch</b> .....	\$65.00/ea
<b>CAT-5e Wire</b> .....	\$0.50/ft

### Services

<b>Installation Charge</b> .....	\$50.00
<b>Installation of Add'l Connections</b> .....	\$50.00/ea
<b>Wireless Router Configuration</b> .....	\$25.00
<b>Wireless Monthly Charge</b> .....	\$3.95/mo
<b>Additional Mail-Boxes</b> .....	\$2.00/mo
(\$2.00 Set-up Fee per Mail-Box)	
<b>Static IP Address</b> .....	\$7.00/mo
<b>Website Hosting</b> .....	\$19.95/mo
<b>Secured Server</b> .....	\$5.00/mo
(\$30.00 Set-up Fee)	
<b>Custom Network Configuration</b> .....	\$75.00/hr
<b>House Visits (1/2hr increments)</b> .....	\$75.00/hr

**Custom Solutions are available for your home or office. Please ask for details!**

## Payment Options

### ☐ Online Pay

MIDTEL offers an Online way to pay your monthly bill(s).

**MIDTEL Online Pay** allows you to pay your monthly bills from your credit card (MC, Visa, Discover or AMEX).

Processing can take two (2) to three (3) business days for the payment to post. Please keep this in mind when setting your payment frequency.

**A MIDTEL CSR can assist you!**

### ☐ E-Z Pay Options

MIDTEL offers a way of making it easy to pay your monthly bill(s).

**MIDTEL E-Z Pay Program** allows you to pay your monthly bills from your credit card (MC, Visa, Discover or AMEX), checking, or savings account.

Your payments will be automatically deducted on the 10th of the month, or the next business day thereafter if the 10th falls on a weekend or holiday.

**\* Separate form required, please ask.**

### ☐ Monthly Bill

Still prefer to pay your monthly bills manually?

MIDTEL will mail your bill to the address you provide.

Payments are due by the 23rd of the month by either mailing a check, paying online, paying over the phone, or coming to our office. We also have an "after-hours" Drop Box located outside. We are open 8:00am to 5:00pm Monday to Friday, except Wednesday, which our hours are 8:30am to 5:00pm.

## Pre Payment Information

Pre-payment options are available, and are **REQUIRED**.

We do recommend at least pre-paying for one month of service, to reduce amount of first bill.

The pre-payment can cover installation, monthly fees, and add-on services if you choose.

**NOTE:** This is for ONE TIME payment only, this information will not be used for any on-going monthly charges.

### I would like to Pre-Pay

☐ Credit or Debit Card

☐ Cash      ☐ Check

☐ Visa    ☐ MasterCard    ☐ American Express    ☐ Discover

Card #: \_\_\_\_\_

Expiration (mm/yyyy): \_\_\_\_\_ / \_\_\_\_\_    Sec. Code: \_\_\_\_\_

### Pre-Paid Amounts

MTCO: \$ \_\_\_\_\_    MTLD: \$ \_\_\_\_\_    CATV: \$ \_\_\_\_\_    NET: \$ \_\_\_\_\_

*By signing this form I agree to all policies set forth by MIDTEL.*

*(Please read and understand the Waiver and Terms of Agreement before signing.)*

*I give MIDTEL permission to install High Speed Internet via DSL on the phone line chosen in this form, and charge any applicable set-up fees. I understand that the set-up fee is refundable only if I am unable to receive a DSL signal. Any deposits for service and set-up are not refundable if I choose to cancel the installation after work has been completed to condition the telephone line for DSL service. I understand there may be a one-time charge if my inside wire is moved to a new location for DSL installation. Bandwidth Caps apply to MIDTEL High Speed Internet service, please see the MIDTEL Acceptable Use Policy for Details. Certain other restrictions may apply. A copy of all terms, conditions and acceptable use policies can be found at [www.MIDTEL.com](http://www.MIDTEL.com).*

### Special Instructions:

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_